

**The Coordinating Council of Broward (CCB)**  
**Summary of Results of the Product Use Survey**  
**December 2002**

At its 2001 Retreat, The CCB asked its staff to conduct a survey to determine the level of familiarity with and use of its principal products. Professional Research Consultants (PRC), the firm that conducts the Quality of Life Survey every two years for The CCB, graciously agreed to offer an online option to conduct the survey. The Steering Committee and an ad-hoc group developed the survey, which covers three groups of CCB products: *The Broward Benchmarks*, the Community Resource Inventory - CRI (including First Call For Help's Pathfinder Online), and the PRC Surveys themselves, the results of which are available in three formats: a printed report, a slide presentation and the PRC EasyView interactive web site.

In October and November of 2002, CCB members sent out a request to selected individuals in their organizations asking them to visit the web site where they could complete the survey. A total of 63 people completed the survey, including 18 Board and Steering Committee members. Responses to individual questions of the survey can be reviewed at [www.prceasyview.com](http://www.prceasyview.com) (User ID = broward, Password = ccb). A printable version of the responses to the survey can be viewed at [www.sfrpc.com/ccb/links.htm](http://www.sfrpc.com/ccb/links.htm).

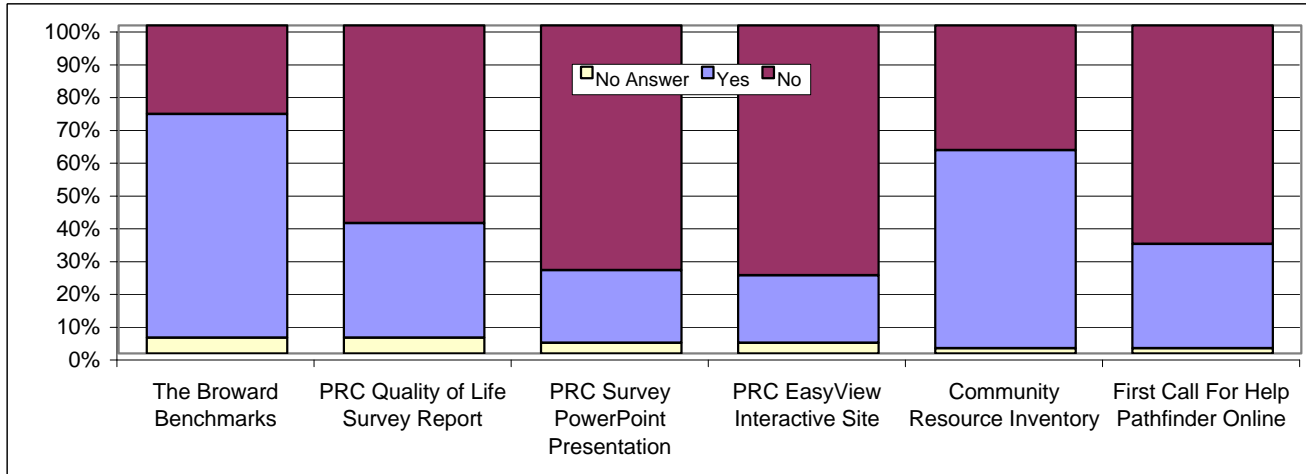
Some highlights of the results:

- The Coordinating Council of Broward's primary products are well known to members of the CCB "family" who responded to the survey. *The Broward Benchmarks* (68%) and the Community Resource Inventory (60%) are best known to those who responded.
- The PRC Quality of Life Survey, in its 3 different variations, and First Call For Help's Pathfinder Online, are familiar to about a third of the same respondents.
- Most respondents familiar with the Community Resource Inventory (69%) and *The Broward Benchmarks* (60%) used them either frequently or occasionally. Similar frequency of use was substantiated for those who are familiar with the other products: PRC Quality of Life Survey report (68%), presentation (46%), and online (62%); and Pathfinder Online (65%).
- The predominant use of the products of The CCB is for planning and the preparation of grant applications, but many other uses were cited.
- Among those respondents who were unfamiliar with each of the CCB products, the majority felt that the products would be useful to their organization, and the over half showed interest in attending a workshop to learn more about the products.

**The Coordinating Council of Broward - CCB  
Product Use Survey**

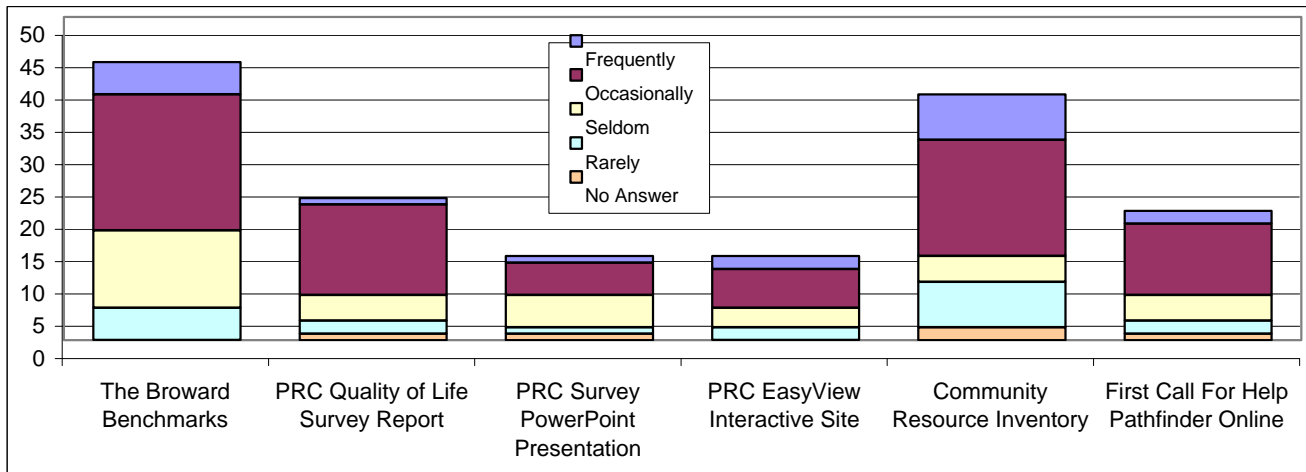
**Table 1  
Familiarity with CCB Products**

Product	Yes	No	No Answer	Total
The Broward Benchmarks	43	17	3	63
PRC Quality of Life Survey Report	22	38	3	63
PRC Survey PowerPoint Presentation	14	47	2	63
PRC EasyView Interactive Site	13	48	2	63
Community Resource Inventory	38	24	1	63
First Call For Help Pathfinder Online	20	42	1	63



**Table 2  
Frequency of Use of CCB Products**

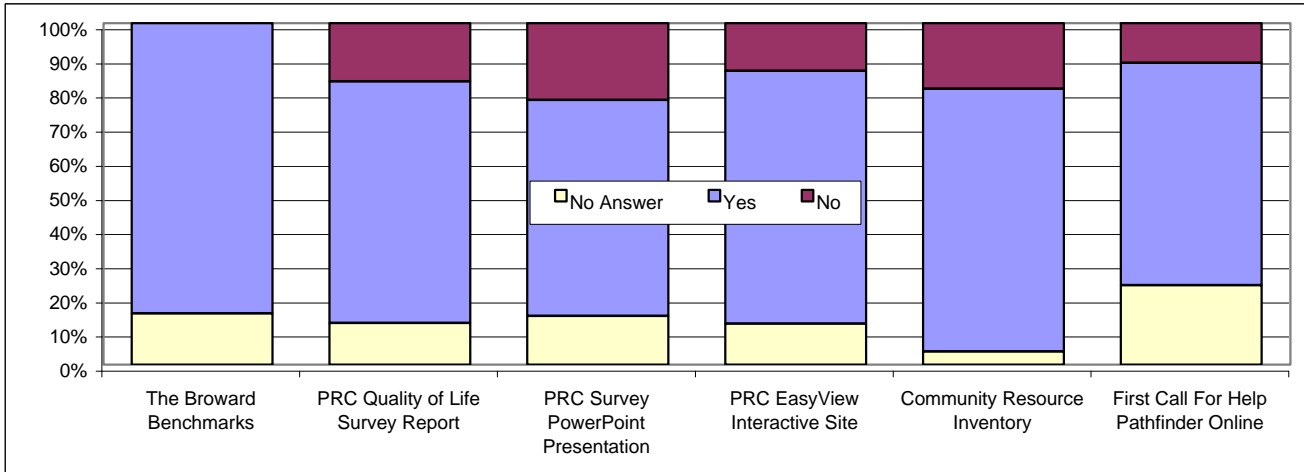
Product	Frequently	Occasionally	Seldom	Rarely	No Answer	Total
The Broward Benchmarks	5	21	12	5	0	43
PRC Quality of Life Survey Report	1	14	4	2	1	22
PRC Survey PowerPoint Presentation	1	5	5	1	1	13
PRC EasyView Interactive Site	2	6	3	2	0	13
Community Resource Inventory	7	18	4	7	2	38
First Call For Help Pathfinder Online	2	11	4	2	1	20



**The Coordinating Council of Broward - CCB  
Product Use Survey**

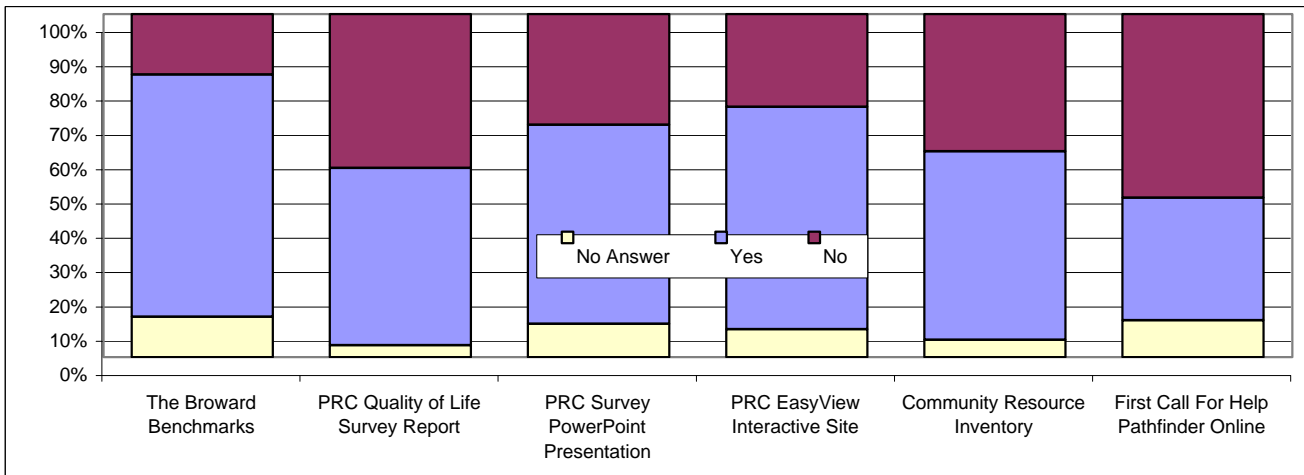
**Table 3  
Perception of Usefulness Among Those Not Familiar With CCB Products**

Product	Yes	No	No Answer	Total
The Broward Benchmarks	17	0	3	20
PRC Quality of Life Survey Report	29	7	5	41
PRC Survey PowerPoint Presentation	31	11	7	49
PRC EasyView Interactive Site	37	7	6	50
Community Resource Inventory	20	5	1	26
First Call For Help Pathfinder Online	28	5	10	43



**Table 4  
Interest in Workshops to Learn More About CCB Products**

Product	Yes	No	No Answer	Total
The Broward Benchmarks	12	3	2	17
PRC Quality of Life Survey Report	15	13	1	29
PRC Survey PowerPoint Presentation	18	10	3	31
PRC EasyView Interactive Site	24	10	3	37
Community Resource Inventory	11	8	1	20
First Call For Help Pathfinder Online	10	15	3	28



## The Coordinating Council of Broward Product Survey Respondents

First Name	Last Name	Organization	EEmail
Wayne	Alexander	Broward Sheriff's Office	wayne_alexander@sheriff.org
Debra	Allen	Broward Community College	dallen@broward.edu
Margerie	Aloni	American ORT	Marjiealon@cs.com
Phyllis	Bebko	Florida Atlantic University	pbebko@fau.edu
Andrea	Bradley	South Florida Sun-Sentinel	abradley@sun-sentinel.com
Jo	Bull	Community Foundation of Broward	jbull@cfbroward.org
Irene	Butcher	YMCA of Broward County	ibutcher@ymcabroward.org
Susan	Byrne	First Call For Help of Broward	sbyrne@broward-workforce.org
Margarita	Castellón	BellSouth Business Systems	margarita.castellon@bellsouth.com
Allyn	Childress	South Florida Regional Planning Council	AChildress@sfrpc.com
Marguerite	Clemens	Deerfield Beach Housing Authority	bsc10@mindspring.com
David	Dahlstrom	South Florida Regional Planning Council	davidd@sfrpc.com
Michael	De Lucca	Broward Regional Health Planning Council	mdelucca@brhpc.org
Ellyn	Drotzer	Children's Services Council of Broward	edrotzer@cscbroward.org
Ellen	Feiler	Broward County Health Department	Ellen_Feiler@doh.state.fl.us
Joan	Glickman	Office of Senator Daryl L. Jones	joanprin@bellsouth.net
Christine	Heft	Memorial Healthcare System	cheft@mhs.net
Robert	Higdon	Broward Partnership for the Homeless	roberth@bphi.org
Deborah	Hill	Broward County Health Department	deborah_hill@doh.state.fl.us
Vicki	Kaufmann	Catholic Charities	vkaufmann@catholiccharitiesadm.org
Arlon	Kennedy	Institute for Community Empowerment	arlonk@hotmail.com
Sue	Kimberlin	Department of Children and Families	sue_kimberlin@dcf.state.fl.us
Monica	King	Department of Children and Families	monica_king@dcf.state.fl.us
Edith	Lederberg	Area Agency on Aging of Broward	lederbee@elderaffairs.org
Beth	Lord	WorkForce One	blord@broward-workforce.org
Juliette	Love	Broward County	jlove@broward.org
Frank	Mandley	School Board of Broward County	mandley_frank@bcpsgw.broward.k12.fl.us
Terry	Manning	South Florida Regional Planning Council	terryman@sfrpc.com
Cheryl	McGuirk	Broward County	cmcguirk@broward.org
Christina	Miskis	South Florida Regional Planning Council	cmiskis@sfrpc.com
Richard	Ogburn	South Florida Regional Planning Council	rogburn@sfrpc.com
Nancy	Paull	Literacy Coalition of Broward County	npotatoes@aol.com
Hailey	Phillips	Florida Atlantic University	hphillip@fau.edu
Susan	Pippitt	Broward County Housing Authority	spippitt@bchafl.org
Gloria	Putiak	Children's Services Council of Broward	gputiak@cscbroward.org
Michelle	Reines	United Way of Broward County	mreines@unitedwaybroward.org
David	Roach	Broward County Health Department	dlroach@msn.com
Steven	Ronik	Henderson MHC	sronik@hendersonmhc.org
Michele	Rosiere	Broward Community College	mrosiere@broward.edu*
Steve	Sampier	Memorial Healthcare System	ssampier@mhs.net
Nattie	Sanbe	South Florida Regional Planning Council	nsanbe@sfrpc.com
Newton	Sanon	OIC of Broward	nsanon@broward-workforce.org
Alex	Schore	South Florida Regional Planning Council	aschore@sfrpc.com
Kim	Schur	League for the Hard of Hearing	kschur@lhh.org
Vera	Sharitt	Broward County Health Department	Vera_Sharitt@doh.state.fl.us
Kelvin	Smith	Rhema Corporation	preskelv@aol.com
Tom	Smith	Broward Sheriff's Office	tom_smith@sheriff.org
Elizabeth	Speigle	The Starting Place	eliza@startingplace.org
Linda	Starbuck	Boys and Girls Clubs of Broward	lmstarbuck@aol.com
Barbara	Sterry	Nova Southeastern University	sterry@nova.edu*
Jennifer	Stewart	Women in Distress of Broward County	jstewart@womenindistress.org

**The Coordinating Council of Broward  
Product Survey Respondents**

<b>First Name</b>	<b>Last Name</b>	<b>Organization</b>	<b>E-Mail</b>
Sandra	Sundel	Jewish Family Service, Inc.	ssundel@aol.com
Gary	Swartzbaugh	Broward County Health Department	Gary_Swartzbaugh@doh.state.fl.us
Jan	Temple	FLL Chamber of Commerce	jan@ftlchamber.com
Alan	Tiano	Hispanic Unity of Florida	atiano@hispanicunity.org
Frank	Till	School Board of Broward County	supt_till@bcpsgw.broward.k12.fl.us
Robert	Tomasulo	Social Security Administration	Robert.Tomasulo@ssa.gov
Carol	Wasserman	Family Central	cwasserman@familycentral.org
Nancy	Weintraub	School Board of Broward County	nanweintr@aol.com
Penny	Westberry	Broward School Readiness Coalition	bsrcld@bellsouth.net
Ellen	Weston	Department of Children and Families	ellen_weston@dcf.state.fl.us
Hal	Wiggin	Children's Services Council of Broward	hwiggin@cscbroward.org
Tanya	Wilson	South Florida Regional Planning Council	twilson@sfrpc.com

**PRCEasyView.com Real-Time Results**  
for  
**The Coordinating Council of Broward**  
*Data current as of 12/4/02*

1. Name.

	<b>Overall</b>	
No Answer	1	100.0%
	<b>n=1</b>	

10. Have you ever used "The Broward Benchmarks?"

	<b>Overall</b>	
Yes	43	68.3%
No	17	27.0%
No Answer	3	4.8%
	<b>n=63</b>	

11. What have you used it for?

	<b>Overall</b>	
No Answer	1	2.4%
Comparing county ratings	2	4.9%
Data for grant applications	13	31.7%
Data for planning	4	9.8%
Analysis	1	2.4%
Identifying key issues	1	2.4%
Identifying community needs	1	2.4%
Information resource	9	22.0%
Not used	1	2.4%
Comparison data	1	2.4%
School readiness	1	2.4%
School system improvement	1	2.4%
Share with staff	1	2.4%
To complete the BCC Organizational Profile	1	2.4%
For the County Strategic Plan	1	2.4%
Internal department studies	1	2.4%
Eastward Ho! related reports	1	2.4%
	<b>n=41</b>	

12. About how often do you use it? Would you say:

	<b>Overall</b>	
Frequently	5	11.6%
Occasionally	21	48.8%
Seldom	12	27.9%
or Rarely	5	11.6%
	<b>n=43</b>	

13. What do you feel is the MOST useful feature of "The Broward Benchmarks"?

	<b>Overall</b>	
No Answer	10	23.3%
Helps determine service needs	2	4.7%
Benchmarking	1	2.3%
Data from many sources located in one place	5	11.6%

Ease of Use	3	7.0%
Range of quality of life indicators	1	2.3%
Local, state and national comparisons	1	2.3%
Data for important indicators	3	7.0%
Gives a snapshot of critical issues	3	7.0%
Healthcare section	1	2.3%
Comprehensive	1	2.3%
Trending data on broad subject material	4	9.3%
Helps complete yearly organizational profile	1	2.3%
Help determines funding priorities	1	2.3%
Information developed by community partnership	1	2.3%
The data	3	7.0%
Public Perception	1	2.3%
Shows community priorities	1	2.3%

**n=43**

14. How do you feel "The Broward Benchmarks" could be improved?

	<b>Overall</b>	
No Answer	24	60.0%
Include more special populations	1	2.5%
Put it online and update it throughout the year	1	2.5%
Increase section detail	1	2.5%
Increase areas covered	1	2.5%
Increase availability of it in the community	2	5.0%
Put it online	2	5.0%
More Frequent Updates	1	2.5%
Make it searchable, online with more years of data	1	2.5%
Narrow down the list considerably	2	5.0%
Re-examine benchmark categories	1	2.5%
Stronger executive summaries	1	2.5%
Summary of different population segment opinions	1	2.5%
Establish community "owner" for each section	1	2.5%

**n=40**

15. Please enter any additional comments here.

	<b>Overall</b>	
No Answer	38	88.4%
Never had any problems with CCB materials	1	2.3%
Better marketing of benchmarks	1	2.3%
Increase publicity and narrow the number of measures	1	2.3%
The hard copy format is not practical	1	2.3%
Reduce questions, put results online, stop print report	1	2.3%

**n=43**

16. Do you think "The Broward Benchmarks" could be a useful tool for your organization?

<b>Overall</b>		
Yes	17	85.0%
No Answer	3	15.0%

**n=20**

17. Who could benefit from "The Broward Benchmarks" MOST at your organization?

<b>Overall</b>		
No Answer	3	18.8%
Commander	1	6.3%
Executive Director	2	12.5%
Program Development and Operations	2	12.5%
Program Development	1	6.3%
The communities we serve	1	6.3%
Management	3	18.8%
Social Services Planners	1	6.3%
Statisticians	1	6.3%
Everyone	1	6.3%

**n=16**

18. Would you be interested in attending a workshop to learn more about "The Broward Benchmarks"?

<b>Overall</b>		
Yes	12	70.6%
No	3	17.6%
No Answer	2	11.8%

**n=17**

19. PRC QOL Assessment in PowerPoint.

<b>Overall</b>		
Yes	14	23.0%
No	47	77.0%

**n=61**

20. PRC Report in .PDF Format.

<b>Overall</b>		
Yes	22	36.7%
No	38	63.3%

**n=60**

21. PRC EasyView Interactive Site.

<b>Overall</b>		
Yes	13	21.3%
No	48	78.7%

**n=61**

22. None of Them.

<b>Overall</b>		
Yes	21	34.4%
No	40	65.6%

**n=61**

23. Thinking about the PRC QOL Assessment in PowerPoint, what have you used it for MOST often?

<b>Overall</b>		
No Answer	4	30.8%



Grant applications	1	7.7%
Health Issues	1	7.7%
Planning information	1	7.7%
Presentations	2	15.4%
Quick overview of survey results for Broward County	1	7.7%
Review of data	1	7.7%
Neighborhood projects	1	7.7%
To update CCB Benchmarks Report	1	7.7%

**n=13**

24. About how often do you use it? Would you say:

<b>Overall</b>		
Frequently	1	7.7%
Occasionally	5	38.5%
Seldom or Rarely	5	38.5%
No Answer	1	7.7%

**n=13**

25. What do you feel is the MOST useful feature of PRC QOL Assessment in PowerPoint?

<b>Overall</b>		
No Answer	6	46.2%
Easy to Understand	1	7.7%
Graphs	3	23.1%
Easy to share results with partners and audience	2	15.4%
Overall assessment of the community	1	7.7%

**n=13**

26. How do you feel PRC QOL Assessment in PowerPoint could be improved?

<b>Overall</b>		
No Answer	11	84.6%
Include questions on the senior population	1	7.7%
Brevity	1	7.7%

**n=13**

27. Please enter any additional comments here.

<b>Overall</b>		
No Answer	11	84.6%
Compare neighborhood reports to CCB reports	1	7.7%
Like the health-heavy survey; it needs more balance	1	7.7%

**n=13**

28. Do you think the PRC QOL Assessment in PowerPoint could be useful for your organization?

<b>Overall</b>		
Yes	31	66.0%
No	11	23.4%
No Answer	5	10.6%

**n=47**

29. Who could benefit from this application from PRC MOST at your organization?

**Overall**

No Answer	5	16.1%
Administration and management	2	6.5%
Grant writers	4	12.9%
Everyone in my organization	1	3.2%
Board	2	6.5%
Administrative Staff	1	3.2%
Human Services	1	3.2%
Non-profit providers	1	3.2%
Chronic disease staff and administrators	1	3.2%
Executive Director, trainers, board of directors	1	3.2%
Program managers	1	3.2%
Contract Administrator	1	3.2%
Members of our organization	1	3.2%
Strategic planners	1	3.2%
Planners	2	6.5%
Marketing	1	3.2%
President	1	3.2%
Management	3	9.7%
ME	1	3.2%

**n=31**

30. Would you be interested in attending a workshop to learn more about the PRC QOL Assessment in PowerPoint?

**Overall**

Yes	18	58.1%
No	10	32.3%
No Answer	3	9.7%

**n=31**

31. Thinking about the PRC Report in .PDF Format, what have you used it for MOST often?

**Overall**

No Answer	5	23.8%
Research data	5	23.8%
Data for grant application	6	28.6%
Community data	1	4.8%
Planning	1	4.8%
Send to those without PowerPoint	1	4.8%
Sharing results of the quality of life survey	1	4.8%
A review of the responses	1	4.8%

**n=21**

32. About how often do you use it? Would you say:

**Overall**

Frequently	1	4.5%
Occasionally	14	63.6%
Seldom or Rarely	4	18.2%
No Answer	2	9.1%
	1	4.5%

**n=22**

33. What do you feel is the MOST useful feature of PRC Report in .PDF Format?

**Overall**

No Answer	13	59.1%
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Portability and accessibility	3	13.6%
Ability to print out copies as needed	1	4.5%
GIS mapping	1	4.5%
Comparative data from the survey, Florida and the US	1	4.5%
The overall assessment of the community	1	4.5%
Detail on responses and methodology	1	4.5%
Searching and information format	1	4.5%

**n=22**

34. How do you feel PRC Report in .PDF Format could be improved?

**Overall**

No Answer	19	86.4%
Update more regularly	1	4.5%
Make data on oversampled neighborhoods available	1	4.5%
Allow customization	1	4.5%

**n=22**

35. Please enter any additional comments here.

**Overall**

No Answer	21	95.5%
None	1	4.5%

**n=22**

36. Do you think the PRC Report in .PDF Format could be useful for your organization?

**Overall**

Yes	29	70.7%
No	7	17.1%
No Answer	5	12.2%

**n=41**

37. Who could benefit from this application from PRC MOST at your organization?

**Overall**

No Answer	4	14.3%
Everyone	2	7.1%
Administration	1	3.6%
Administrator, Program Managers	1	3.6%
Board of Directors	2	7.1%
Contract Administrator	1	3.6%
District Planner and Program Managers	1	3.6%
Economic Development	1	3.6%
Grant Writers and Management	5	17.9%
Community Investment Division	1	3.6%
Supervisors, Administrators and Physicians	1	3.6%
Health Curriculum Department	1	3.6%
Planning	1	3.6%
Strategic Planning	1	3.6%
Management team	2	7.1%
Marketing	1	3.6%
President	1	3.6%

Strategic Regional Policy Plan 1 3.6%  
Coordinator

**n=28**

38. Would you be interested in attending a workshop to learn more about the PRC Report in .PDF Format?

**Overall**

Yes 15 51.7%  
No 13 44.8%  
No Answer 1 3.4%

**n=29**

39. Thinking about the PRC EasyView Interactive Site, what have you used it for MOST often?

**Overall**

No Answer 7 53.8%  
Drill down into data 3 23.1%  
Find information 1 7.7%  
Obtain data for grant proposals 1 7.7%  
Obtain indicators not included in the presentation 1 7.7%

**n=13**

40. About how often do you use it? Would you say:

**Overall**

Frequently 2 15.4%  
Occasionally 6 46.2%  
Seldom 3 23.1%  
or Rarely 2 15.4%

**n=13**

41. What do you feel is the MOST useful feature of the PRC EasyView Interactive Site?

**Overall**

No Answer 9 69.2%  
Ability to crosstab two or more questions 3 23.1%  
Obtaining data 1 7.7%

**n=13**

42. How do you feel the PRC EasyView Interactive Site could be improved?

**Overall**

No Answer 11 84.6%  
Make results available to all Broward County Agencies 1 7.7%  
Easier navigation 1 7.7%

**n=13**

43. Please enter any additional comments here.

**Overall**

No Answer 12 92.3%  
Include 1997 survey results 1 7.7%

**n=13**

44. Do you think the PRC EasyView Interactive Site could be useful for your organization?

**Overall**

Yes 37 74.0%  
No 7 14.0%  
No Answer 6 12.0%

**n=50**

45. Who could benefit from the PRC EasyView Interactive Site MOST at your organization?

**Overall**

No Answer	5	13.5%
Everyone	3	8.1%
Administrator, Program Managers	3	8.1%
Board of Directors	1	2.7%
Contract Administrator	1	2.7%
Grant Writers and Management Supervisors, Administrators and Physicians	4	10.8%
Planning	1	2.7%
Leadership	2	5.4%
Students	1	2.7%
Program Development	1	2.7%
Program Directors	1	2.7%
Human Resources	1	2.7%
Employee Assistance Program	1	2.7%
Community Directors	1	2.7%
Our members	1	2.7%
ME	1	2.7%
Management team	3	8.1%
The Office of Institutional Analysis	1	2.7%
Marketing	1	2.7%
President	1	2.7%
Mental Health Counselors	1	2.7%

**n=37**

46. Would you be interested in attending a workshop to learn more about the PRC EasyView Interactive Site?

**Overall**

Yes	24	64.9%
No	10	27.0%
No Answer	3	8.1%

**n=37**

47. Community Resource Inventory Publication.

**Overall**

Yes	38	61.3%
No	24	38.7%

**n=62**

48. First Call for Help Pathfinder Online Website.

**Overall**

Yes	20	32.3%
No	42	67.7%

**n=62**

49. None of Them.

**Overall**

Yes	15	24.6%
No	46	75.4%

**n=61**

50. Thinking about the Community Resource Inventory Publication, what have you used it for?

	<b>Overall</b>	
No Answer	5	13.9%
Answering questions about resource allocation	2	5.6%
Data for grant application	4	11.1%
Referrals	10	27.8%
General resource information	3	8.3%
Identify programs and service providers	2	5.6%
Planning and needs assessment	1	2.8%
Research	1	2.8%
Service gaps analysis	1	2.8%
Information about potential partners	1	2.8%
Planning and marketing services	1	2.8%
Updated organizational profile	1	2.8%
Become familiar with the community	1	2.8%
Workshops	1	2.8%
Review	1	2.8%
President of First Call For Help	1	2.8%

**n=36**

51. About how often do you use it? Would you say:

	<b>Overall</b>	
Frequently	7	18.9%
Occasionally	18	48.6%
Seldom	4	10.8%
or Rarely	7	18.9%
No Answer	1	2.7%

**n=37**

52. What do you feel is the MOST useful feature of the Community Resource Inventory Publication?

	<b>Overall</b>	
No Answer	17	45.9%
Easy to Use	1	2.7%
CD format	2	5.4%
Information on services available	5	13.5%
It exists	1	2.7%
Accurate and updated information	2	5.4%
Number of referral resources	2	5.4%
Helps limit duplication of services	1	2.7%
Organization details	1	2.7%
Great resource for caseworkers	1	2.7%
Service search by target population	1	2.7%
Comprehensive and uniform information	2	5.4%
Number of resources available in one location	1	2.7%

**n=37**

53. How do you feel the Community Resource Inventory Publication could be improved?

**Overall**

No Answer	27	73.0%
Be more complete	1	2.7%
Easier updating	3	8.1%
Easier installation	1	2.7%
Easier for first time users	1	2.7%
More information on agencies ability to assist clients	1	2.7%
Make in an online database	3	8.1%

**n=37**

54. Please enter any additional comments here.

**Overall**

No Answer	35	94.6%
Limited utility because of legal mandates and resources	1	2.7%
Need more help with QA	1	2.7%

**n=37**

55. Thinking about the First Call for Help Pathfinder Online Website, what have you used it for?

**Overall**

No Answer	3	15.0%
Referrals	12	60.0%
Assisting clients with concerns	2	10.0%
Identify and find programs	3	15.0%

**n=20**

56. About how often do you use it? Would you say:

**Overall**

Frequently	2	10.0%
Occasionally	11	55.0%
Seldom or Rarely	4	20.0%
No Answer	2	10.0%
No Answer	1	5.0%

**n=20**

57. What do you feel is the MOST useful feature of the First Call for Help Pathfinder Online Website?

**Overall**

No Answer	8	40.0%
Easy to Use	3	15.0%
Availability	2	10.0%
Information current	1	5.0%
Maps and up-to-date information	1	5.0%
Reference to find additional services	3	15.0%
The speed of the responses	1	5.0%
One place to look for data	1	5.0%

**n=20**

58. How do you feel the First Call for Help Pathfinder Online Website could be improved?

**Overall**

No Answer	15	75.0%
Enhance user interface for less sophisticated users	1	5.0%
Nothing	1	5.0%
Improve QA of the data	1	5.0%
Increase the number of programs participating	1	5.0%

Advertise the resource 1 5.0%

**n=20**

59. Please enter any additional comments here.

**Overall**

No Answer 18 90.0%

I appreciate CCB and their effort to support Broward 1 5.0%

The phone system for assistance is excellent. 1 5.0%

**n=20**

60. Do you think the Community Resource Inventory Publication could be useful for your organization?

**Overall**

Yes 20 76.9%

No 5 19.2%

No Answer 1 3.8%

**n=26**

61. Who could benefit from the CRI MOST at your organization?

**Overall**

No Answer 4 20.0%

Everyone 3 15.0%

Grant Writers and Management 1 5.0%

Planning 2 10.0%

Our members 1 5.0%

ME 2 10.0%

Community Relations 1 5.0%

Those in charge of referrals 2 10.0%

Those working with clients 1 5.0%

Service delivery staff 1 5.0%

Community Control 1 5.0%

Front line employees 1 5.0%

**n=20**

62. Would you be interested in attending a workshop to learn more about the CRI Publication?

**Overall**

Yes 11 55.0%

No 8 40.0%

No Answer 1 5.0%

**n=20**

63. Do you think the First Call for Help Pathfinder Online Website could be useful for your organization?

**Overall**

Yes 28 65.1%

No 5 11.6%

No Answer 10 23.3%

**n=43**

64. Who could benefit from the First Call for Help Pathfinder Online Website MOST at your organization?

**Overall**

No Answer 4 14.8%

Everyone 4 14.8%

Planning 3 11.1%

Our members 1 3.7%

ME 2 7.4%



Those in charge of referrals	2	7.4%
Service delivery staff	2	7.4%
Community Control	1	3.7%
Case Managers	2	7.4%
Front line staff	1	3.7%
Senior Connection	1	3.7%
HRD	1	3.7%
Student Life	1	3.7%
Those we serve in the community	1	3.7%
Marketing	1	3.7%

**n=27**

65. Would you be interesting in attending a workshop to learn more about the First Call for Help Pathfinder Online Website?

<b>Overall</b>		
Yes	10	35.7%
No	15	53.6%
No Answer	3	10.7%

**n=28**